

ORIGINAL



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November 5, 2010

Arizona Corporation Commission

DOCKETED

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Arizona Corporation Commission
Commissioners Wing
1200 West Washington
Phoenix, AZ 85007-2996

DOCKETED BY

[Signature]

AZ CORP COMMISSION
DOCKET CONTROL

Re: Docket Numbers W-01303A-09-0343 and SW-01303A-09-0343

Dear Commissioners,

The Anthem Community Council has collected numerous postcards from residents with comments and concerns regarding the upcoming decision on Arizona American Water's potential rate increase. As of today, more than 500 residents have taken the time to share their story on how their family will be impacted if this rate increase goes through. On behalf of Anthem residents, the Anthem Community Council would like the enclosed information from the postcards docketed with the Arizona Corporation Commission as well as sent to all Commissioners deciding this case so they're aware of where Anthem stands on this important issue and what impact an increase of this magnitude will have on the community and the people who have chosen to live here.

As additional postcards are collected, they will be docketed with the Arizona Corporation Commission and sent to all Commissioners to continue to inform them on why Anthem residents are opposed to this significant water rate increase.

If you have any questions or comments in the meantime, please do not hesitate to contact Jenna Kollings, Community Executive Officer, at (623) 742-6050.

Sincerely,

[Signature of Jack Noblitt]

Jack Noblitt, President
on behalf of the Board of Directors
Anthem Community Council, Inc.

Customer Comments can be reviewed in eDocket under the above docket numbers.

Arizona American Water has requested a significant increase in the rates currently paid by Anthem residents that could potentially double your water/sewer bill as well as possibly increase HOA and Council dues assessments. The Anthem Community Council is strongly opposed to these increases!

We hope you will help support our efforts by making sure your voices are heard by the Arizona Corporation Commission, the governing body that will vote on Arizona American Water's request. The postcards will be sent to - and docketed - with the Arizona Corporation Commission. This is the best way to let the Commissioners deciding this case know where Anthem stands on this important issue and what impact an increase of this magnitude will have on the community.

Please drop-off the completed postcard at the Anthem Community Council/HOA office located at
3701 W Anthem Way, Suite 102, or at the Anthem Community Center.

First Initial, Last Name: Teresa D Number of Family Members in Household: 2

☒ Homeowner ☐ Business Owner ☐ Other _____

How will the pending water rate increase affect you, your family, and/or your business?

My husband and I live on a fixed income. When we bought our home we are over 60 and in about 40 we had no income. With this increase many of our bills would increase causing us to possibly put our home on the market. We're the only ones not just over 60.

For more information on the water rate increase, go to www.OnlineAtAnthem.com.

Arizona American Water has requested a significant increase in the rates currently paid by Anthem residents that could potentially double your water/sewer bill as well as possibly increase HOA and Council dues assessments. The Anthem Community Council is strongly opposed to these increases!

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3701 W Anthem Way, Suite 102, or at the Anthem Community Center.

First Initial, Last Name: Thornton, N. Number of Family Members in Household: 1

☒ Homeowner ☐ Business Owner ☐ Other _____

How will the pending water rate increase affect you, your family, and/or your business?

The cost of water is already so high.

I can't imagine an increase. I'll have to
take fewer showers, take out some plants and
whatever else I can think of. Who will ever want to live here?

For more information on the water rate increase, go to www.OnlineAtAnthem.com.

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3701 W Anthem Way, Suite 102, or at the Anthem Community Center.

First Initial, Last Name: D. Tuomisto Number of Family Members in Household: 2

☒ Homeowner ☐ Business Owner ☐ Other _____

How will the pending water rate increase affect you, your family, and/or your business?

*Retired and living on fixed income we will
need to make cuts to our standard of living
that will cover the rate increase. Did AFW
know the infrastructure was not paid for?*

For more information on the water rate increase, go to www.OnlineAtAnthem.com.

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First Initial, Last Name: K Reeves Number of Family Members in Household: 2

☒ Homeowner ☐ Business Owner ☐ Other _____

How will the pending water rate increase affect you, your family, and/or your business?

When the economy is tough this is a

very unfair rate increase

Arizona American Water has requested a significant increase in the rates currently paid by Anthem residents that could potentially double your water/sewer bill as well as possibly increase HOA and Council dues assessments. The Anthem Community Council is strongly opposed to these increases!

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First Initial, Last Name: M. Capelato Number of Family Members in Household: 2

☒ Homeowner ☐ Business Owner ☐ Other _____

How will the pending water rate increase affect you, your family, and/or your business?

My Country Club dues will increase dramatically due
to their rise in water rates. Not to mention my personal
water bill going up alot. This rate increase is excessive
and comes at a time when people are suffering - financially!

For more information on the water rate increase, go to www.OnlineAtAnthem.com.

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First Initial, Last Name: M. TURNER Number of Family Members in Household: 2

☐ Homeowner ☐ Business Owner ☒ Other Center

How will the pending water rate increase affect you, your family, and/or your business?

I'm on Social Security and my money
barley meets my bills now!

Arizona American Water has requested a significant increase in the rates currently paid by Anthem residents that could potentially double your water/sewer bill as well as possibly increase HOA and Council dues assessments. The Anthem Community Council is strongly opposed to these increases!

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3701 W Anthem Way, Suite 102, or at the Anthem Community Center.

First Initial, Last Name: LEVIN Number of Family Members in Household: ONE

☒ Homeowner ☐ Business Owner ☐ Other _____

How will the pending water rate increase affect you, your family, and/or your business?

DRASTICALLY

CAN'T keep up with my monthly Bills now

For more information on the water rate increase, go to www.OnlineAtAnthem.com.

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First Initial, Last Name: J. Christie Number of Family Members in Household: 3

☒ Homeowner ☐ Business Owner ☐ Other _____

How will the pending water rate increase affect you, your family, and/or your business?

Our water and sewer bills are already
exorbitant. Mine average \$140/month.
Double \$280/mth. Crazy! Perhaps
we should all move

For more information on the water rate increase, go to www.OnlineAtAnthem.com.

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First Initial, Last Name:

PATENDO

Number of Family Members in Household: 2

☒ Homeowner ☐ Business Owner ☐ Other _____

How will the pending water rate increase affect you, your family, and/or your business?

We live on Social Security & with me
limited to expense

For more information on the water rate increase, go to www.OnlineAtAnthem.com.

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First Initial, Last Name: T. Shaver Number of Family Members in Household: 2

☒ Homeowner ☐ Business Owner ☐ Other _____

How will the pending water rate increase affect you, your family, and/or your business?

1. We are living on a fixed income. Increases to our home water bill and our HOA fees will have a negative impact.

2. Having water/sewer bills substantially higher than other communities will lower our home values and our ability to

sell our homes. Why are others given lower rates???

For more information on the water rate increase, go to www.OnlineAtAnthem.com.

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First Initial, Last Name: M Richardson Number of Family Members in Household: 4

☐ Homeowner ☐ Business Owner ☒ Other Renting

How will the pending water rate increase affect you, your family, and/or your business?

My husband is in law school and we're on a fixed budget. If you increase the water rates we will no longer be able to afford to put our daughter in preschool.

For more information on the water rate increase, go to www.OnlineAtAnthem.com.

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First Initial, Last Name B. MaRell

Fixed Income
Number of Family Members in Household: 2

☒ Homeowner ☐ Business Owner ☐ Other _____

How will the pending water rate increase affect you, your family, and/or your business?

As it is - with most people
these days - we are at the
end of our financial resources. ~~So~~
We would have to cut our food
Budget - - - Don't - - -

For more information on the water rate increase, go to www.OnlineAtAnthem.com.

Arizona American Water has requested a significant increase in the rates currently paid by Anthem residents that could potentially double your water/sewer bill as well as possibly increase HOA and Council dues assessments. The Anthem Community Council is strongly opposed to these increases!

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First Initial, Last Name:

B. McCreary

Number of Family Members in Household:

2

☒ Homeowner

☐ Business Owner

☐ Other

How will the pending water rate increase affect you, your family, and/or your business?

*Our affordability for this house
will be severely shained - We
strongly oppose any increases.*

For more information on the water rate increase, go to www.OnlineAtAnthem.com.

Arizona American Water has requested a significant increase in the rates currently paid by Anthem residents that could potentially double your water/sewer bill as well as possibly increase HOA and Council dues assessments. The Anthem Community Council is strongly opposed to these increases!

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First Initial, Last Name: S. PABOVICH Number of Family Members in Household: 1

☒ Homeowner ☐ Business Owner ☐ Other _____

How will the pending water rate increase affect you, your family, and/or your business?

WARNED ON A "FIXED" INCREASE - NEURAL ADVISED
AT PURCHASE OF HOME IN ANTHEM ETC
IN 2000 OF FUTURE RATE INCREASES TO PAY /
FOR NEURAL STRUCTURE / NO DOUBT NEURAL DOES THIS.

For more information on the water rate increase, go to www.OnlineAtAnthem.com.

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First Initial, Last Name: D. GLOSHEN Number of Family Members in Household: 2

☒ Homeowner ☐ Business Owner ☐ Other _____

How will the pending water rate increase affect you, your family, and/or your business?

LIVING ON A FIXED INCOME - THIS HUGE INCREASE MEANS FEWER DOLLARS TO SPEND
ELSEWHERE - SO OTHER NEEDED PHOENIX BUSINESSES SUFFER - BAD FOR ALREADY
QUEERING VARIETY ECONOMY! HAVE BOUGHT IN 3 OTHER PLANNED DEVELOPMENTS -
ALL THE NEW NEIGHBORHOODS POSTS INCLUDED IN HOT ANTHEM HOUSE PRICE - THIS
IS A VERY UNUSUAL !!!

For more information on the water rate increase, go to www.OnlineAtAnthem.com.

Arizona American Water has requested a significant increase in the rates currently paid by Anthem residents that could potentially double your water/sewer bill as well as possibly increase HOA and Council dues assessments. The Anthem Community Council is strongly opposed to these increases!

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First Initial, Last Name: J GLOSTEN Number of Family Members in Household: 2

☒ Homeowner ☐ Business Owner ☐ Other _____

How will the pending water rate increase affect you, your family, and/or your business?

MY PROPOSED INCREASE I HAVE HEARD

DISCUSSED WILL INCREASE MY BILL BY AT LEAST

50% EACH MONTH, AND THE HIGHER INCREASE

PROPOSED WILL INCREASE MY BILL BY ALMOST 100%

For more information on the water rate increase, go to www.OnlineAtAnthem.com.

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First Initial, Last Name: S. Collier Number of Family Members in Household: 4

☒ Homeowner ☐ Business Owner ☐ Other _____

How will the pending water rate increase affect you, your family, and/or your business?

This increase coupled with loss (50%) of income
due to loss of job will have a dramatic
impact on our family and meeting financial
obligations

For more information on the water rate increase, go to www.OnlineAtAnthem.com.

Arizona American Water has requested a significant increase in the rates currently paid by Anthem residents that could potentially double your water/sewer bill as well as possibly increase HOA and Council dues assessments. The Anthem Community Council is strongly opposed to these increases!

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First Initial, Last Name:

M. Hutton

Number of Family Members in Household: _____

☒ Homeowner

☐ Business Owner

☐ Other _____

How will the pending water rate increase affect you, your family, and/or your business?

We are retired and living on a fixed income.
Any substantial rate increase will adversely
affect our standard of living and our
usage of water.

For more information on the water rate increase, go to www.OnlineAtAnthem.com.

Arizona American Water has requested a significant increase in the rates currently paid by Anthem residents that could potentially double your water/sewer bill as well as possibly increase HOA and Council dues assessments. The Anthem Community Council is strongly opposed to these increases!

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First Initial, Last Name: E. Armbrust Number of Family Members in Household: 3

☐ Homeowner

☐ Business Owner

☒ Other Renter

How will the pending water rate increase affect you, your family, and/or your business?

As a single parent, I am already finding it difficult to make ends meet and higher water bills would be impossible. I would probably have to move out of Anthem, where my children have lived their whole lives due to this expense because I have no extra money in my budget to account for this.

For more information on the water rate increase, go to www.OnlineAtAnthem.com.

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First Initial, Last Name: M. Wilson Number of Family Members in Household: 4

☒ Homeowner ☐ Business Owner ☐ Other _____

How will the pending water rate increase affect you, your family, and/or your business?

We have already been greatly affected by the
Recession. Job losses, job cuts, ect. Money is
tight so now is not the time to have an increase
on any level. It would be very hard to afford!

For more information on the water rate increase, go to www.OnlineAtAnthem.com.

Arizona American Water has requested a significant increase in the rates currently paid by Anthem residents that could potentially double your water/sewer bill as well as possibly increase HOA and Council dues assessments. The Anthem Community Council is strongly opposed to these increases!

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First Initial, Last Name: Stecirillo, C.

Number of Family Members in Household: 2

☒ Homeowner ☐ Business Owner

☐ Other _____

How will the pending water rate increase affect you, your family, and/or your business?

We're retired and Soc. Sec. isn't going up,
dividend interest is down and a water rate
increase will make us cut back even more.
HPS etc. are also all looking for increases.

For more information on the water rate increase, go to www.OnlineAtAnthem.com.

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First Initial, Last Name:

Piccirillo, V.

Number of Family Members in Household:

2

☒ Homeowner ☐ Business Owner

☐ Other

How will the pending water rate increase affect you, your family, and/or your business?

We currently are trying to sell a home
in Anthem, and when prospective buyers
found out about water rate increase problem,
they backed out of the sale!

For more information on the water rate increase, go to www.OnlineAtAnthem.com.

Arizona American Water has requested a significant increase in the rates currently paid by Anthem residents that could potentially double your water/sewer bill as well as possibly increase HOA and Council dues assessments. The Anthem Community Council is strongly opposed to these increases!

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First Initial, Last Name: D. Bergeron Number of Family Members in Household: 2
☒ Homeowner ☐ Business Owner ☐ Other _____

How will the pending water rate increase affect you, your family, and/or your business?

We are retired, fixed income and would have unless the
rate increase is Reasonable.

Arizona American Water has requested a significant increase in the rates currently paid by Anthem residents that could potentially double your water/sewer bill as well as possibly increase HOA and Council dues assessments. The Anthem Community Council is strongly opposed to these increases!

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First Initial, Last Name: LE FRENCH Number of Family Members in Household: 1

☒ Homeowner ☐ Business Owner ☐ Other _____

How will the pending water rate increase affect you, your family, and/or your business?

BEING ON A FIXED INCOME, THE HIGHER WATER
BILL & INCREASED HOA DUES WILL LOWER MY
STANDARD OF LIVING, IN THIS ECONOMY, RATES
SHOULD BE GOING DOWN, NOT UP.

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First Initial, Last Name: M. PETER Number of Family Members in Household: 3

☒ Homeowner ☐ Business Owner ☐ Other _____

How will the pending water rate increase affect you, your family, and/or your business?

OUR FAMILY RECENTLY EXPANDED WITH A BIRTH
OF A NEW BABY. MONEY IS A PROBLEM,
AND NOW MY WIFE WILL BE WORKING PART-TIME.
OUR BUDGET WILL NOT HANDLE A 100% INCREASE IN OUR

For more information on the water rate increase, go to www.OnlineAtAnthem.com. Bill!

Arizona American Water has requested a significant increase in the rates currently paid by Anthem residents that could potentially double your water/sewer bill as well as possibly increase HOA and Council dues assessments. The Anthem Community Council is strongly opposed to these increases!

We hope you will help support our efforts by making sure your voices are heard by the Arizona Corporation Commission, the governing body that will vote on Arizona American Water's request. The postcards will be sent to - and docketed - with the Arizona Corporation Commission. This is the best way to let the Commissioners deciding this case know where Anthem stands on this important issue and what impact an increase of this magnitude will have on the community.

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3701 W Anthem Way, Suite 102, or at the Anthem Community Center.

First Initial, Last Name:

S Peist

Number of Family Members in Household

5

☒ Homeowner ☐ Business Owner ☐ Other

How will the pending water rate increase affect you, your family, and/or your business?

My Salary has remained the same in
the last 3 years. I am a
teacher & simply cannot afford this
egregious increase.

For more information on the water rate increase, go to www.OnlineAtAnthem.com.

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First Initial, Last Name: Shick, Bob

Number of Family Members in Household: 3

☒ Homeowner ☐ Business Owner ☐ Other _____

How will the pending water rate increase affect you, your family, and/or your business?

Cost of water is a terrible burden on me?
My 3 year old son has been out because of
cost of water. 3 children more and lots
of water. It cost too much!

For more information on the water rate increase, go to www.OnlineAtAnthem.com.

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First Initial, Last Name: TAIT

Number of Family Members in Household: 5

☒ Homeowner ☐ Business Owner ☐ Other _____

How will the pending water rate increase affect you, your family, and/or your business?

We purchased as second home, we will
sell if the cost of water doesn't
decrease dramatically.

For more information on the water rate increase, go to www.OnlineAtAnthem.com.

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First Initial, Last Name:

SHIVE

Number of Family Members in Household:

2

☒ Homeowner

☐ Business Owner

☐ Other

How will the pending water rate increase affect you, your family, and/or your business?

I am partially disabled, it is going to
break my financial back - and I will
not be able to live here or help my grandson
who has lost his job.

For more information on the water rate increase, go to www.OnlineAtAnthem.com.

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First Initial, Last Name:

J. ROTHMAN

Number of Family Members in Household:

2



Homeowner



Business Owner



Other

How will the pending water rate increase affect you, your family, and/or your business?

IF THE WATER RATE INCREASES MUCH

MORE WE WILL NOT BE ABLE TO

AFFORD OUR HOA DUES AND/OR MONTHLY

PAYMENTS FOR WATER. WE WILL BE FORCED TO

For more information on the water rate increase, go to www.OnlineAtAnthem.com.

PG 2 BE CLOSED + NOISE.

Arizona American Water has requested a significant increase in the rates currently paid by Anthem residents that could potentially double your water/sewer bill as well as possibly increase HOA and Council dues assessments. The Anthem Community Council is strongly opposed to these increases!

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First Initial, Last Name: M. Shafer Number of Family Members in Household: 4

☒ Homeowner ☐ Business Owner ☐ Other _____

How will the pending water rate increase affect you, your family, and/or your business?

Scraping by with preschool for the kids right now.

With the rate increase there may not be any summer camps or classes for them. As we know not only water rates

are going up.

For more information on the water rate increase, go to www.OnlineAtAnthem.com.

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First Initial, Last Name: A. Wyckoff Number of Family Members in Household: 1

☒ Homeowner ☐ Business Owner ☐ Other _____

How will the pending water rate increase affect you, your family, and/or your business?

I am a widower on a fixed income with Social Security. I have a large portion of my income from Social Security and I will have to make my landscaping and plant stuff that doesn't need water (and then this will cost me money to change it). ASD can't afford it. HOA dues go up 50%.

For more information on the water rate increase, go to www.OnlineAtAnthem.com

up 50%.

Arizona American Water has requested a significant increase in the rates currently paid by Anthem residents that could potentially double your water/sewer bill as well as possibly increase HOA and Council dues assessments. The Anthem Community Council is strongly opposed to these increases!

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First Initial, Last Name:

TYLER, S.

Number of Family Members in Household: 2

☒ Homeowner ☐ Business Owner ☐ Other

How will the pending water rate increase affect you, your family, and/or your business?

Household income has been

diminished. Now living on just necessities,

no extras; with our budget already to the

limit, a increase in Rates would send it over the top!

For more information on the water rate increase, go to www.OnlineAtAnthem.com.

Arizona American Water has requested a significant increase in the rates currently paid by Anthem residents that could potentially double your water/sewer bill as well as possibly increase HOA and Council dues assessments. The Anthem Community Council is strongly opposed to these increases!

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First Initial, Last Name: W. Schneider Number of Family Members in Household: 2

☒ Homeowner ☐ Business Owner ☐ Other _____

How will the pending water rate increase affect you, your family, and/or your business?

SINCE WE ARE RETIRED AND ABOUT TO SOCIAL

SECURITY FOR OUR LIVING EXPENSES AND THERE HAVE

NOT BEEN ANY INCREASES FOR 2 YEARS I THINK

THE WATER CO SHOULD DO THE SAME AS US.

For more information on the water rate increase, go to www.OnlineAtAnthem.com.

THE WATER BILLS ARE POSSIBLY THE HIGHEST IN THE US.

Arizona American Water has requested a significant increase in the rates currently paid by Anthem residents that could potentially double your water/sewer bill as well as possibly increase HOA and Council dues assessments. The Anthem Community Council is strongly opposed to these increases!

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First Initial, Last Name: K. Heller Number of Family Members in Household: 3

☒ Homeowner ☐ Business Owner ☐ Other _____

How will the pending water rate increase affect you, your family, and/or your business?

Since our family is supported by the construction industry
work has been tough to come by so we NEED to cut our bills
as much as we can. We can't budget for a water bill that is
twice as much especially since we moved from the west side

For more information on the water rate increase, go to www.OnlineAtAnthem.com.

When we paid 68¢ per gallon of water that was very reasonable only
one month ago.

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First Initial, Last Name: S. HUFF Number of Family Members in Household: 2

☒ Homeowner ☐ Business Owner ☐ Other _____

How will the pending water rate increase affect you, your family, and/or your business?

The rate, should be based only on the cost of providing water to Anthem.

For more information on the water rate increase, go to www.OnlineAtAnthem.com.

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First Initial, Last Name: D. JONES Number of Family Members in Household: 4

☒ Homeowner ☐ Business Owner ☐ Other _____

How will the pending water rate increase affect you, your family, and/or your business?

WE HAVE ONLY LIVED IN ANTHEM FOR ONE
YEAR NOW. AND WE KNOW HOW MUCH THE WATER
COSTS COMBINED WITH THE PENDING INCREASE - WE

WOULD HAVE SERIOUSLY RECONSIDERED. WE USE LESS WATER

For more information on the water rate increase, go to www.OnlineAtAnthem.com.

THAT OUR PREVIOUS HOME IN PHOENIX, WE PAY 3-4 TIMES THE AMOUNT

Arizona American Water has requested a significant increase in the rates currently paid by Anthem residents that could potentially double your water/sewer bill as well as possibly increase HOA and Council dues assessments. The Anthem Community Council is strongly opposed to these increases!

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First Initial, Last Name:

MR ROACHE

Number of Family Members in Household:

4

☒ Homeowner

☐ Business Owner

☐ Other

How will the pending water rate increase affect you, your family, and/or your business?

THE INCREASE WILL NOT ONLY AFFECT OUR IMMEDIATE
HOUSING NEEDS (SOURCES, E.G., P.ANTS, 1000) BUT IT

WILL BE EXHAUSTIVE CAUSE OF ITS AFFECT
ON THE CLUB + LOCAL BUSINESS + ADVERT
ISING

For more information on the water rate increase, go to www.OnlineAtAnthem.com

EXPOSURE ASKS ON TO US AS WELL!!

Arizona American Water has requested a significant increase in the rates currently paid by Anthem residents that could potentially double your water/sewer bill as well as possibly increase HOA and Council dues assessments. The Anthem Community Council is strongly opposed to these increases!

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First Initial, Last Name: L. Roberts

Number of Family Members in Household: 2

☒ Homeowner ☐ Business Owner ☐ Other _____

How will the pending water rate increase affect you, your family, and/or your business?

I rate bill will surely affect bathing hours
in Anthem. Many of my friends from Phoenix
cannot believe what they read in the paper
about Arizona American water

For more information on the water rate increase, go to www.OnlineAtAnthem.com.

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First Initial, Last Name:

J. SELLERS 74785020

Number of Family Members in Household:

2

☒ Homeowner ☐ Business Owner ☐ Other Retired

How will the pending water rate increase affect you, your family, and/or your business?

Living on Social Security and Retirement - No Cost
of Living for several years - Medical Insurance
has increased. Prescription Costs have gone up.

Waiting for Anthem to pay the highest in state
water rates for water rates - December 2000 to

For more information on the water rate increase, go to www.OnlineAtAnthem.com.

BT

Arizona American Water has requested a significant increase in the rates currently paid by Anthem residents that could potentially double your water/sewer bill as well as possibly increase HOA and Council dues assessments. The Anthem Community Council is strongly opposed to these increases!

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First Initial, Last Name: R. Varner

Number of Family Members in Household: 3

☒ Homeowner ☐ Business Owner ☐ Other _____

How will the pending water rate increase affect you, your family, and/or your business?

PLEASE DON'T
LET THIS HAPPEN!!

I recently moved to Anthem a year ago and was shocked to find we payed double the normal rates. We barely can afford to live here as it is... With another doubling, we may very well have to leave Anthem. And if we moved, another rate hike will make it difficult to house,

For more information on the water rate increase, go to www.OnlineAtAnthem.com.

Self our house,

Arizona American Water has requested a significant increase in the rates currently paid by Anthem residents that could potentially double your water/sewer bill as well as possibly increase HOA and Council dues assessments. The Anthem Community Council is strongly opposed to these increases!

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First Initial, Last Name: S. FOLEY Number of Family Members in Household: 2

☒ Homeowner ☐ Business Owner ☐ Other _____

How will the pending water rate increase affect you, your family, and/or your business?

The increase will be a added increase to our already over-stated budget. When we brought our house in Nov '99 we inquired about water rates & water availability, we were guaranteed by Fred (Belvidere) that this very same situation would not happen.

For more information on the water rate increase, go to www.OnlineAtAnthem.com.

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First Initial, Last Name:

R. CURTIS

☒ Homeowner ☐ Business Owner ☐ Other

Number of Family Members in Household: 1

How will the pending water rate increase affect you, your family, and/or your business?

I will have to reduce my income
from 85 grand (under) down to 60k
but if the raise they want becomes a
my life will be over 100.

For more information on the water rate increase, go to www.OnlineAtAnthem.com.

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First Initial, Last Name: D. DIGESTI

Number of Family Members in Household: 1

☒ Homeowner ☐ Business Owner ☐ Other _____

How will the pending water rate increase affect you, your family, and/or your business?

I AM ON A FIXED DECREASED INCOME. WATER RATES IN
ANTHEM ARE ALREADY EXTREMELY "HIGH". I WOULD VERY
LIKELY MOVE BACK TO CALIFORNIA SINCE ALL I NEED
IS A LITTLE SHOE - THIS WOULD DO IT!

For more information on the water rate increase, go to www.OnlineAtAnthem.com.

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First Initial, Last Name: E. REHWALT Number of Family Members in Household: 2

☒ Homeowner ☐ Business Owner ☐ Other _____

How will the pending water rate increase affect you, your family, and/or your business?

Elderly couple on limited income, & water
rate increase would mean less
food and medicine.

No PLEASE!

For more information on the water rate increase, go to www.OnlineAtAnthem.com.

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First Initial, Last Name: B DESPLIN

Number of Family Members in Household: 2

☒ Homeowner ☐ Business Owner ☐ Other _____

How will the pending water rate increase affect you, your family, and/or your business?

Retired And on a fixed income

For more information on the water rate increase, go to www.OnlineAtAnthem.com.

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First Initial, Last Name: D. Livingston Number of Family Members in Household: 2

☒ Homeowner ☐ Business Owner ☐ Other _____

How will the pending water rate increase affect you, your family, and/or your business?

We are on a limited income which has already
been severely curtailed by current economic
conditions. With both of us in our upper 70's,
the proposed increase could be the straw that breaks our
back - seriously !!

For more information on the water rate increase, go to www.OnlineAtAnthem.com.

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First Initial, Last Name: EE KREY Number of Family Members in Household: 2

☒ Homeowner ☐ Business Owner ☐ Other _____

How will the pending water rate increase affect you, your family, and/or your business?

Very Much So. This home is a 2nd home and
the increase would cause a budget strain on
us as we on s/s and have a fixed income.

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First Initial, Last Name: K Caseneuve Number of Family Members in Household: 2

☒ Homeowner ☐ Business Owner ☒ Other Rentor

How will the pending water rate increase affect you, your family, and/or your business?

our fixed income - money for
water heaters will cost more money
need for my wife hysterectomy on estate
expenses. when her was purchased - we were not
informed of necessary water costs.

For more information on the water rate increase, go to www.OnlineAtAnthem.com.

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First Initial, Last Name: C. Ludder

☐ Homeowner ☐ Business Owner ☐ Other

Number of Family Members in Household: 1

How will the pending water rate increase affect you, your family, and/or your business?

I am already on a fixed income. Increasing water rates will
price me out of my home.

For more information on the water rate increase, go to www.OnlineAtAnthem.com.

Arizona American Water has requested a significant increase in the rates currently paid by Anthem residents that could potentially double your water/sewer bill as well as possibly increase HOA and Council dues assessments. The Anthem Community Council is strongly opposed to these increases!

We hope you will help support our efforts by making sure your voices are heard by the Arizona Corporation Commission, the governing body that will vote on Arizona American Water's request. The postcards will be sent to - and docketed - with the Arizona Corporation Commission. This is the best way to let the Commissioners deciding this case know where Anthem stands on this important issue and what impact an increase of this magnitude will have on the community.

Please drop-off the completed postcard at the Anthem Community Council/HOA office located at
3701 W Anthem Way, Suite 102, or at the Anthem Community Center.

First Initial, Last Name: R. MAZZELLA Number of Family Members in Household: 2

☒ Homeowner ☐ Business Owner ☐ Other _____

How will the pending water rate increase affect you, your family, and/or your business?

THE CURRENT RATE IS ALREADY A STRAIN ON
A RETIREMENT BUDGET. WE WILL HAVE TO GIVE
UP GREEN GRASS & CONVERT TO ROCK YARDS.
YUCK, MORE ROCK. UGLY.

For more information on the water rate increase, go to www.OnlineAtAnthem.com.

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3701 W Anthem Way, Suite 102, or at the Anthem Community Center.

First Initial, Last Name: I. MURPHY

☒ Homeowner ☐ Business Owner ☐ Other _____ Number of Family Members in Household: 3

How will the pending water rate increase affect you, your family, and/or your business?
Almost \$200 per month for water!! Where is this

money supposed to come from? Most people are living check
to check as it is. Should I sacrifice my child's education
or just not buy groceries. I know I'll go on food stamps
For more information on the water rate increase, go to www.OnlineAtAnthem.com.
Those people are ~~scum~~ SCUM for requesting this increase

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3701 W Anthem Way, Suite 102, or at the Anthem Community Center.

First Initial, Last Name:

M. FLEISHAAR

Number of Family Members in Household:

2

☒ Homeowner

☐ Business Owner

☐ Other

How will the pending water rate increase affect you, your family, and/or your business?

① I will be forced to cut back on everything, including

② My home value will go down even more because

the water rate will become potentially higher every

③ I will have to cut back on food to pay my water

bill.

I will have to cut back on food to pay my water

bill.

I will have to cut back on food to pay my water

bill.

I will have to cut back on food to pay my water

bill.

I will have to cut back on food to pay my water

bill.

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bill.

For more information on the water rate increase, go to www.OnlineAtAnthem.com.

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Please drop-off the completed postcard at the Anthem Community Council/HOA office located at
3701 W Anthem Way, Suite 102, or at the Anthem Community Center.

First Initial, Last Name: J. JACH Number of Family Members in Household: 2
☒ Homeowner ☐ Business Owner ☐ Other _____

How will the pending water rate increase affect you, your family, and/or your business?

My home is my biggest investment. I have
lost many years of equity. I will probably never
recup my losses. That is what happens with in-
vestments. Sometimes you have to eat bad investments.

For more information on the water rate increase, go to www.OnlineAAWater.com.

Please remind ~~Arizona~~ Arizona Water of this.

Arizona American Water has requested a significant increase in the rates currently paid by Anthem residents that could potentially double your water/sewer bill as well as possibly increase HOA and Council dues assessments. The Anthem Community Council is strongly opposed to these increases!

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3701 W Anthem Way, Suite 102, or at the Anthem Community Center.

First Initial, Last Name: J Heller

Number of Family Members in Household: 2

☒ Homeowner

☐ Business Owner

☐ Other

How will the pending water rate increase affect you, your family, and/or your business?

We simply cannot afford this increase. We will
have to choose between paying our water bill or
eliminating necessary medications. ~~Idk~~ are refused
on a fixed income, never imagined this would increase

For more information on the water rate increase, go to www.OnlineAtAnthem.com.

at this
Rate!

Arizona American Water has requested a significant increase in the rates currently paid by Anthem residents that could potentially double your water/sewer bill as well as possibly increase HOA and Council dues assessments. The Anthem Community Council is strongly opposed to these increases!

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3701 W Anthem Way, Suite 102, or at the Anthem Community Center.

First Initial, Last Name: R McERON Number of Family Members in Household: 2
☒ Homeowner ☐ Business Owner ☐ Other _____

How will the pending water rate increase affect you, your family, and/or your business?

LIVING ON A FIXED RETIREMENT INCOME W/LITTLE
OR NO PROSPECT TO SUPPLEMENT IT AN EXPENSE
INCREASE WILL SIGNIFICANTLY IMPACT PERSONAL
& HOME BUDGET IN A NEGATIVE WAY.

For more information on the water rate increase, go to www.OnlineAtAnthem.com.

Arizona American Water has requested a significant increase in the rates currently paid by Anthem residents that could potentially double your water/sewer bill as well as possibly increase HOA and Council dues assessments. The Anthem Community Council is strongly opposed to these increases!

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3701 W Anthem Way, Suite 102, or at the Anthem Community Center.

First Initial, Last Name:

J McERON

Number of Family Members in Household:

2

☒ Homeowner

☐ Business Owner

☐ Other

How will the pending water rate increase affect you, your family, and/or your business?

SIGNIFICANT NEGATIVE IMPACT ON HOUSEHOLD
BUDGET & PERSONAL FINANCES.

For more information on the water rate increase, go to www.OnlineAtAnthem.com.

Arizona American Water has requested a significant increase in the rates currently paid by Anthem residents that could potentially double your water/sewer bill as well as possibly increase HOA and Council dues assessments. The Anthem Community Council is strongly opposed to these increases!

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First Initial, Last Name: J. HUSEOVICA

Number of Family Members in Household: 2

☒ Homeowner

☐ Business Owner

☐ Other

How will the pending water rate increase affect you, your family, and/or your business?

WE ARE RETIRED CITIZENS ON A FIXED
INCOME. A RATE INCREASE OF THE MAGNITUDE
BEING REQUESTED WOULD CREATE UNDO
FINANCIAL HARDSHIPS.

For more information on the water rate increase, go to www.OnlineAtAnthem.com.

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First Initial, Last Name: K Muller

Number of Family Members in Household: 5

☒ Homeowner ☐ Business Owner ☐ Other _____

How will the pending water rate increase affect you, your family, and/or your business?

I am a ^{single} mother of 4 children and trying to keep my family in Anthem. We have lived here for 10 yrs and love it! It would be difficult to stay if our water bill becomes double what it is now. An increase would be very difficult.

For more information on the water rate increase, go to www.onlineatAnthem.com

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3701 W Anthem Way, Suite 102, or at the Anthem Community Center.

First Initial, Last Name:

M. Higgins

Number of Family Members in Household:

3

☒ Homeowner

☒ Business Owner

☐ Other

How will the pending water rate increase affect you, your family, and/or your business?

The greatest negative affect will be the decrease in home sales in Anthem. Existing residents will have difficulty selling and prospective buyers will look to other communities.

I am a real estate agent.

For more information on the water rate increase, go to www.OnlineAtAnthem.com.

Arizona American Water has requested a significant increase in the rates currently paid by Anthem residents that could potentially double your water/sewer bill as well as possibly increase HOA and Council dues assessments. The Anthem Community Council is strongly opposed to these increases!

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First Initial, Last Name: T. Evangelis RA Number of Family Members in Household: 3

☒ Homeowner ☐ Business Owner ☐ Other _____

How will the pending water rate increase affect you, your family, and/or your business?

This increase will 1) Take thousands off my cash flow

2) Decrease the value of my home 3) Delay the

Recovery of the Anthem County 4) Drastically reduce the

Any expenditures made by Anthem which the is in litigation

No increase until litigation is completed!!!

For more information on the water rate increase, go to www.OnlineAtAnthem.com

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First Initial, Last Name: WASSERMAN Number of Family Members in Household: 2

☒ Homeowner ☐ Business Owner ☐ Other _____

How will the pending water rate increase affect you, your family, and/or your business?

WE ARE ON A FIXED INCOME AND A WATER INCREASE
WOULD MAKE THINGS MORE DIFFICULT.

For more information on the water rate increase, go to www.OnlineAtAnthem.com.

Arizona American Water has requested a significant increase in the rates currently paid by Anthem residents that could potentially double your water/sewer bill as well as possibly increase HOA and Council dues assessments. The Anthem Community Council is strongly opposed to these increases!

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First Initial, Last Name: E. Wheeler

Number of Family Members in Household: 3

☒ Homeowner ☐ Business Owner ☐ Other _____

How will the pending water rate increase affect you, your family, and/or your business?

We are on a fixed income. Rate increases
will put us further into debt. We will
be forced to look at other housing opt.

For more information on the water rate increase, go to www.OnlineAtAnthem.com.

Arizona American Water has requested a significant increase in the rates currently paid by Anthem residents that could potentially double your water/sewer bill as well as possibly increase HOA and Council dues assessments. The Anthem Community Council is strongly opposed to these increases!

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First Initial, Last Name: S. Byrne Number of Family Members in Household:

☐ Homeowner ☐ Business Owner ☒ Other renter

How will the pending water rate increase affect you, your family, and/or your business?

don't be able to pay

extra towards rent if

water goes up.

For more information on the water rate increase, go to www.OnlineAtAnthem.com.

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3701 W Anthem Way, Suite 102, or at the Anthem Community Center.

First Initial, Last Name:

✓ Guterrey

Number of Family Members in Household:

2

☒ Homeowner

☐ Business Owner

☐ Other

How will the pending water rate increase affect you, your family, and/or your business?

Unpaid Spending?

For more information on the water rate increase, go to www.OnlineAtAnthem.com.

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First Initial, Last Name: D Guterson

Number of Family Members in Household: 2

☒ Homeowner ☐ Business Owner ☐ Other _____

How will the pending water rate increase affect you, your family, and/or your business?

A definite financial hardship

For more information on the water rate increase, go to www.OnlineAtAnthem.com.

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First Initial, Last Name: C. HENRIKSEN

Number of Family Members in Household: 4

☒ Homeowner

☐ Business Owner

☐ Other _____

How will the pending water rate increase affect you, your family, and/or your business?

WE ARE CONTEMPLATING PUTTING OUR HOME FOR SALE.

GIVEN THE NUMBER OF ENCLOSURES AND LOCAL ECONOMIC
SITUATION, WE ARE CONCERNED ABOUT DEFERRED WATER
VALUES. INCREASING ANTHEM WATER RATES WILL FURTHER
NEGATIVELY IMPACT OUR HOME'S VALUES. PLEASE DO
NOT IMPOSE THIS WATER RATE INCREASE.

Arizona American Water has requested a significant increase in the rates currently paid by Anthem residents that could potentially double your water/sewer bill as well as possibly increase HOA and Council dues assessments. The Anthem Community Council is strongly opposed to these increases!

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First Initial, Last Name: C. MARKER Number of Family Members in Household: 2

☒ Homeowner ☐ Business Owner ☐ Other _____

How will the pending water rate increase affect you, your family, and/or your business?

MY PREVIOUS WATER BILL IS \$186 I WENT TO THE WATERING
OF WHICH GOES TO MY LANDSCAPING, AND INTO THE SEWER!!
OUR WATER RATES ARE THE HIGHEST IN THE VALLEY AND I
WAS NEVER TOLD WHEN I BOUGHT THIS HOME IN 1999 THAT

For more information on the water rate increase, go to www.OnlineAtAnthem.com.

(over)

I WOULD BE RESPONSIBLE FOR THE INFRASTRUCTURE COSTS
10 YRS DOWN THE ROAD - HAD I BEEN I NEVER WOULD
HAVE BOUGHT IN ANTIEM. DOUBLE RATES, I WOULD THEN
BE REQUIRED TO PAY \$400 A MONTH? ARE YOU KIDDING?
MY CAR WOULD DIE AS I COULD NOT AFFORD THAT
AMOUNT ON MY RETIRED INCOME. MONEY IS TIGHT
THESE DAYS AND MY RATES ARE ALREADY HIGH,
I CAN'T AFFORD AN INCREASE NOR CAN ANYONE
ELSE UP HERE. VOTE "NO" ON INCREASING THE
ANTIEM WATER RATES! =====

Charles

Arizona American Water has requested a significant increase in the rates currently paid by Anthem residents that could potentially double your water/sewer bill as well as possibly increase HOA and Council dues assessments. The Anthem Community Council is strongly opposed to these increases!

We hope you will help support our efforts by making sure your voices are heard by the Arizona Corporation Commission, the governing body that will vote on Arizona American Water's request. The postcards will be sent to - and docketed - with the Arizona Corporation Commission. This is the best way to let the Commissioners deciding this case know where Anthem stands on this important issue and what impact an increase of this magnitude will have on the community.

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3701 W Anthem Way, Suite 102, or at the Anthem Community Center.

First Initial, Last Name: M. RAYTON Number of Family Members in Household: 3

☒ Homeowner ☐ Business Owner ☐ Other _____

How will the pending water rate increase affect you, your family, and/or your business?

RETILED, ON FIXED INCOME, RATE INCREASE WILL CAUSE US
TO REEVALUATE RETENUID OF OUR HOME IN ANTHEM,

DAVID A. STRONGIN
40106 NORTH CANDLEWYCK LANE
ANTHEM, AZ 85086

October 25th 2110

Dear Public Servants and fellow citizens,

My opinion, solicited, by my fellow Anthem residents on the matter of water rates is as follows:

Conclusion:


Either the Buyer of the water company from the developer failed to exercise due diligence in the formulation of their offer to purchase [for more than it was worth], that is they failed utterly to recognize the facts that dictated prudence, or to weigh them, or even to care in light of some plan for the water company's quick sale to another party. Anthem citizens were not informed before the fact.

Or

Agents for the Seller and Agents for the Buyer colluded to make an attractive sale price from Seller to Buyer with an intent to have the obvious shortfall that clearly exposed itself to due diligence inquiry, to be passed on to the new owners of the Anthem community and with the eventual ascent of government agencies.

Surely, a rational mind among the many Anthem home owners would have quite likely pointed this out to the developer and the buyer on the water company had they been asked. It was not then a legal necessity to consult with homeowners, so they didn't. It was a sloppy deal or a shady one, and the homeowner should not be forced to pay for either.

Sincerely,



David A. Strongin

Deborah A. Manley

RECEIVED
OCT 19 2010
BY:

From: "Kennedy-Web" <kennedy-Web@azcc.gov>
To: "Deborah A. Manley" <lawren@localnet.com>
Sent: Wednesday, October 06, 2010 11:13 AM
Subject: RE: From Homeowner - Manley's - Anthem Water Case Docket SW-01303A-09-0343 and W-01303A-09-0343

Thank you for contacting our office. As you know state law prohibits Commissioners from commenting during an open case outside the hearing process. Commissioner Kennedy appreciates you taking the time to express your views on the case. She values your input and will use them along with all the evidence presented in the case when deciding the issue. The information you have provided will be helpful.

From: Deborah A. Manley [mailto:lawren@localnet.com]
Sent: Tuesday, October 05, 2010 9:27 PM
To: Newman-Web; Pierce-Web; Mayes-WebEmail; Kennedy-Web; Stump-Web; RUCO Residential Utility Consumer Office
Cc: Lindsay Singer; Utilities Div - Mailbox
Subject: From Homeowner - Manley's - Anthem Water Case Docket SW-01303A-09-0343 and W-01303A-09-0343

TO: Corporation Commission

SUBJECT: Arizona American Water Second Massive, Unethical, Unreasonable Rate Increase For Anthem, AZ

First of all, Kristin Mayes . . . Thank you for your support!

This letter isn't just about the enormous amount of money that these continuous rate increases are costing Anthem residents, businesses, schools, etc. This will have a double negative on the whole Anthem Community in the form of reduced home values (already in the tank), home sales, business sales, foreclosures, reduced standard of living and disposable money for local spending. If you support the 70% rate increase, you will cause unnecessary financial hardship in addition to pulling more than \$10.5 million out of the local economy. We are already hearing this increase is still not enough revenue for Arizona American Water; they are already positioning for another increase. Their profit revenue appetite is insatiable.

- 1) AZ American Water supposedly has a payment schedule to pay back Del Webb/Pulte, but we hear even after the payoff of this system, our rates will not drop back. This is absurd. What is the date of the payoff, and when will rates drop by the 1/3 portion of the rate increase(s) we keep hearing is supporting the payoff?
- 2) Myth of the 5/8-inch, 3/4-inch and 1-inch water valves – For all the Country Club homes (as well as some in Parkside homes, **by choice**), regardless of the size of home (sizes vary greatly between approx. 1,000 to 5,000 square feet), Del Webb/Pulte put in 1-inch valves/meters to support the fire suppression sprinkling systems. We have a 1,742 sq. ft. home. The valve is static and doesn't use any more water than the smaller valves unless it set off by a fire. Currently we are charged approximately \$25/month, and apparently this is also increasing to \$45/month with no payoff of the valve. Even the hated phone company (Ma Bell) gave you the option to continue renting the phone and never owning

10/6/2010

it, or you could pay it off. Where is our option?

- 3) We thought the job of the Corporation Commission is about balancing the interest of the company and it's clients. Since there is no competition and the clients are held hostage, the Commission should be about fairness, justice, and doing the ethically right thing.
- 4) When the **previous** Commission allowed Del Webb/Pulte to sell Citizens Water to AZ American Water, why wasn't AZ American Water required to take out a 30/40-year bond instead of a balloon payment, when there was a "lien" to be satisfied. No matter how you cut it, this was "LIEN against everyone's property". That Commission supported the "lie" of non-disclosure. This burden never should have been allowed to fall on the customers when the homebuyers purchased in good faith a home with paid-for utilities' infrastructure. Where we came from, Michigan, you can't sell your home until all liens are satisfied. Shame on Arizona. Are we in for other surprises down the road? You will see from attachments when we purchased our home, the method of operation was similar to start all our utility services.

We bought our home in late 1999. We have all of our original paperwork. Attached are the pages referring to our utilities. Water meter was \$16.00 with water consumption \$2.00 per 1,000 gallons, and sewage was base rate \$16.00 per home with another \$2.00 per 1,000 gallons. The proposed rate will take us to \$198.00 plus per month with another increase to come. Where is the "fairness"?

It's now or never for the **current** Corporation Commission to rectify the travesty of the **previous** Commission.

The Anthem Community is relying on the **current** Commission to "right this injustice" and "protect" them from a predatory company's unethical method of handling business.

Thank you for your time. Larry and Debbie Manley

===== This footnote confirms that this email message has been scanned to detect malicious content. If you experience problems, please e-mail postmaster@azcc.gov =====

STATE OF ARIZONA
DEPARTMENT OF REAL ESTATE

SUBDIVISION PUBLIC REPORT

FOR

ANTHEM COUNTRY CLUB UNIT 11

aka: Pasatiempo

Registration No. DM99-032038

SUBDIVIDER

Anthem Arizona L.L.C.
dba: Anthem Country Club
3701 West Anthem Way
Anthem, Arizona 85086
Phone: (623) 742-6000
Fax: (623) 742-6053

October 14, 1999

Effective Date

First Amendment January 21, 2000

DISCLAIMER

This report is NOT A RECOMMENDATION NOR AN ENDORSEMENT by the State of Arizona of this land. The application and public report have not been subjected to a detailed examination by the Department. The report was prepared by the subdivider and none of the information in this report has been verified by the Department; certain information has been accepted by the Department; all the information has been accepted by the Department as true and accurate based on attestation of the subdivider or the subdivider's agents. The purchaser should verify all facts before signing any documents. The Department assumes no responsibility for the quality or quantity of any improvement in this development.

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First Floor
Phoenix, Arizona 85018
(602) 468-1414 ext. 400

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400 West Congress
Suite 523
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(520) 628-6940

THE ARIZONA DEPARTMENT OF REAL ESTATE

REQUIRES THAT:

1. You BE GIVEN this public report;
2. YOU SIGN A RECEIPT indicating that you received this report;

RECOMMENDS:

1. You DO NOT SIGN ANY AGREEMENT before you have read this report;
2. You see the EXACT PROPERTY you are interested in BEFORE SIGNING any document for lease or purchase.

ARIZONA LAW STATES:

1. THE SALE OR LEASE OF SUBDIVIDED LANDS PRIOR TO ISSUANCE OF THIS REPORT OR FAILURE TO DELIVER THIS REPORT TO YOU SHALL RENDER THE SALE OR LEASE RESCINDABLE BY YOU. ACTION TO RESCIND MUST BE BROUGHT WITHIN 3 YEARS FROM DATE OF EXECUTION OF PURCHASE AGREEMENT.
2. CONTRACTS OR AGREEMENTS FOR THE PURCHASE OF AN UNIMPROVED LOT (WITHOUT A BUILDING)* MAY BE RESCINDED BY YOU WITHOUT CAUSE BY SENDING OR DELIVERING WRITTEN NOTICE OF RESCISSION BY MIDNIGHT OF THE SEVENTH CALENDAR DAY FOLLOWING THE SIGNING.
3. IF YOU HAVE SIGNED A PURCHASE AGREEMENT FOR THE PURCHASE OF AN UNIMPROVED LOT (WITHOUT A BUILDING)* PRIOR TO INSPECTING THE LOT, YOU HAVE SIX MONTHS TO INSPECT AND UPON INSPECTION MAY RESCIND THE PURCHASE AGREEMENT.

*A contract or agreement for purchase of a lot which includes a building or obligates the seller to complete construction of a building within two years from the contract date does not constitute the purchase of an unimproved lot. Therefore, if your purchase includes a lot and a building or a building to be built, you are not entitled to the rescission rights described in paragraphs 2 and 3.

aka: Pasatiempo

hayrides, conventions/group parties, and lodging. The Larkyn Memorial Arena for equestrian users is a part of the New River Community Park and ball fields. A Senior Center is located in New River. Shangri La II is a clothing-optional resort in New River. Cave Creek Recreational Area offers hiking and other activities. Lake Pleasant Regional Park offers boating, water skiing, jet skiing, fishing, hiking, picnicking, and camping. Turf Soaring School offers glider plane rides and instruction. Various local facilities in the greater Phoenix area offer/arrange additional recreational activities available to the public (such as desert jeep tours, helicopter rides, horseback riding, balloon tours, rafting, sporting events, concerts and festivals).

Therefore, Developer encourages all prospective buyers to personally acquaint themselves with Anthem's surrounding areas. By offering this information, Developer is not providing recommendations of such facilities.

UTILITIES

Utilities are the Purchaser's responsibility after the Close of Escrow. The Developer cannot guarantee that residential mail delivery, telephone service, or cable television service will be available to your Home as of Close of Escrow or at time of occupancy. **Delays in service or delivery caused by such providers are not within the Developer's control.**

The following utilities are available to Homeowners in Pasatiempo:

Electricity: Arizona Public Service located at 1709 West Bell Road, Phoenix, Arizona 85023, (602) 371-7171 provides electrical service. Presently, the service establishment fee is \$25.00 plus tax on all new accounts. A refundable deposit may be required depending on the current credit history of the applicant. The current deposit is \$200.00 or twice the average monthly billing, whichever is less. The fees are in the control of the service provider and are subject to change. Developer will complete the facilities to the Lot lines on or before April 30, 2000.

Arizona Public Service owns and maintains the electrical boxes used to monitor power usage. Location of the electrical boxes is at the sole discretion of the Arizona Public Service and Developer has no control as to placement of electrical boxes. The configuration and location of power lines adjacent to Anthem are not within the Developer's control.

Street Lights: Street light facilities are available to Pasatiempo. Developer will complete the street light facilities on or before April 30, 2000. Maintenance of the street lights are included in The Club Association (as hereafter defined) assessments.

Telephone: US West Communications is located at P.O. Box 2320, Phoenix, Arizona 85002, (800) 244-1111. Presently, the hook-up fee is \$46.50 - \$66.50. A deposit, if required, is currently \$100.00. A one-time zone-connect fee is \$53.30. Currently, the basic service rate is \$16.73 per month. It is possible that a Lot Purchaser may not have telephone service at time of Closing or occupancy. Lot Purchaser is advised to contact their service provider to determine the status of telephone service. Developer will complete the facilities to the Lot lines on or before April 30, 2000.

aka: Pasatiempo

Natural Gas: Southwest Gas Company is located at 10851 North Black Canyon Highway, Phoenix, Arizona, 85029, (602) 861-1999. Currently, a Service Establishment Fee of \$30.00 plus tax will be billed on the first month's billing with payment due within 20 days. A minimum deposit of \$65.00 or two (2) times the average bill (average taken from past 12 months) may be required depending on established credit history or prior customer relationship. The monthly minimum is \$7.00 plus \$.79 per Therm at the time of this Statement. Developer will complete the facilities to the Lot lines on or before April 30, 2000.

Water: Citizens Water Resources will provide the water supply. To establish an account, Purchaser must contact Citizens Water Resources located at 15626 Del Webb Boulevard, Sun City, Arizona 85351, (623) 876-4020. Presently, a service establishment fee for water and sewer facilities of \$60.00 plus tax is required. A deposit or prepayment may be required. Currently, monthly base fees are \$16.00 a month for residential water meters. Presently, water consumption is charged at \$2.00 per thousand gallons of metered water. Developer will complete the facilities to the Lot lines on or before April 30, 2000.

Sewage Disposal: Citizens Water Resources will provide sewage disposal. To establish an account, Purchaser must contact Citizens Water Resources located at 15626 Del Webb Boulevard, Sun City, Arizona 85351, (623) 876-4020. The minimum monthly base rate is currently \$16.00 per Home. In addition to the minimum monthly base rate is a usage charge of \$2.00 per 1,000 gallons. No deposit is required, as it is included in the water establishment fee. Developer will complete the facilities to the Lot lines on or before April 30, 2000.

THE ABOVE COSTS ARE SUBJECT TO CHANGE BY SERVICE PROVIDERS, SUBJECT TO CERTAIN REGULATOR APPROVALS, WHICH VARY BY THE PROVIDER. YOU SHOULD CONTACT THE ABOVE PROVIDERS REGARDING EXTENSION RULES AND REGULATIONS, SERVICE CONNECTIONS AND COSTS INVOLVED. ADDITIONALLY, IN A DEREGULATED UTILITY ENVIRONMENT, OTHER UTILITY SERVICE PROVIDERS MAY BE AVAILABLE TO PURCHASER.

STREETS, ROADS AND DRAINAGE

Access to Anthem: Developer has completed the asphalt paved public street (Anthem Way to Anthem Club Drive) to at least the minimum standards of Maricopa County. Streets will be maintained by Maricopa County. The costs for street maintenance for public streets are included in the real property tax assessment.

Access to the Subdivision, within The Club Community: Streets within Pasatiempo include Murfield Drive, Triangle Ridge Court, Mill Creek Way, Chase Oaks Way and Turtle Hill Drive. After July 6, 2000, Anthem Country Club Unit 11, aka: Pasatiempo will be primarily accessed through The Club Community at the guard house and gated entry on Anthem Club Drive ("Club Entry"), by taking Anthem Club Drive to Murfield Drive or Turtle Hill Drive, which are entrances into Pasatiempo. During the period May 19, 2000 until July 6, 2000, only the secondary access will be available by taking Anthem Way to the far east and heading north onto Anthem Club Drive. Developer makes no assertion as to expansion, closures or future development of Anthem Club Drive. On or before July 6, 2000, the secondary access to the Club Community will consist of an electronic card-reader (or similar) system. However, during the

10-23-10

Arizona American Water,

Why is it that you
and Del Webb/Pulte were
allowed to negotiate a ~~SECRET~~
contract to defraud the
Parkside and Country Club
purchasers?

We are the ORIGINAL
homeowners. We were NEVER
advised of a double or triple
future jump in our water rates.

John & Patricia Schepers

Arizona American Water has requested a significant increase in the rates currently paid by Anthem residents that could potentially double your water/sewer bill as well as possibly increase HOA and Council dues assessments. The Anthem Community Council is strongly opposed to these increases!

We hope you will help support our efforts by making sure your voices are heard by the Arizona Corporation Commission, the governing body that will vote on Arizona American Water's request. The postcards will be sent to - and docketed - with the Arizona Corporation Commission. This is the best way to let the Commissioners deciding this case know where Anthem stands on this important issue and what impact an increase of this magnitude will have on the community.

Please drop-off the completed postcard at the Anthem Community Council/HOA office located at 3701 W Anthem Way, Suite 102, or at the Anthem Community Center.

First Initial, Last Name: J, SCHAPENDONK Number of Family Members in Household: 2

☒ Homeowner ☐ Business Owner ☐ Other _____

How will the pending water rate increase affect you, your family, and/or your business?

ON A FIXED INCOME IT WILL HAVE
A GREAT EFFECT

For more information on the water rate increase, go to www.OnlineAtAnthem.com.